



# SUCCESS IS CREATED BY PEOPLE, NOT DEPARTMENTS.

SHARE YOUR PASSION.

Product quality always begins at source - with procurement. That's why it takes people with an uncompromising sense of standards, an exceptional mindset and a real feeling for quality to procure the most suitable materials for each and every part of our vehicles. But the job doesn't just end there. In their pursuit of uncompromising quality, our teams are tasked with ensuring all the materials they source continue to drive more sustainable and efficient production methods too.

## Specialist Warranty & Parts Logistics BG,RO

### What awaits you?

- Market representative warranty, incl. audits training and monitoring.
- Monitoring 2nd expert level handling for warranty and Service Inclusive claims.
- Handling of goodwill requests.
- Handling and monitoring of technical, parts campaigns and recalls.
- Handling and monitoring of mobility acceptance.
- Dealing with recycling companies.
- Responsible Parts of logistics incl. payment, ordering, complaints and analyses.

### What should you bring along?

- Automotive engineer with at least 5 years experience in Aftersales.
- Excellent knowledge in workshop and service processes.
- Excellent computer skills, SAP knowledge is an advantage.
- Experience in warranties and parts business is an advantage.
- Experience in BMW Group workshops is an advantage.
- Fluent in English, Bulgarian (Romanian, German advantage).

### Further information

**Employment type:** unlimited contract, full time (40 hours/week)

**Earliest Starting date:** 01.12.2024

**Location:** BMW Group Romania, Bucharest

Are you looking for an exciting challenge? Then join our team. We look forward to receiving your application. You can find detailed information and apply via this [link](#).